



water & sanitation

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Water and Sanitation
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Ref: WP11460

BID NO AND DESCRIPTION: WP11460 PROFESSIONAL SERVICE PROVIDER TO PROVIDE SPECIALIST SUPPORT RESOURCES TO DRINKING WATER QUALITY, WATER USE EFFICIENCY AND WASTEWATER SERVICES REGULATION WITHIN THE CONTEXT OF BLUE DROP, NO DROP AND GREEN DROP CERTIFICATE PROGRAMMES FOR A PERIOD OF 36 MONTHS.

Questions raised by prospective bidders and the answers.

Q1: Table 1 - 1st row suggest Year 1 and 2 to be full Green Drop years, whilst row 3 specify Blue Drop and No Drop reports as outcomes. Row 3 seems to be correct with full Green Drop in Year 1, full Blue and No Drop in Year 2 and full Green Drop again in Year 3. I suspect a glitch in row 1 where Year 2 and 3 1st rows should be swapped to reflect this? **Correct, this was a glitch on row 1, therefore year 2 is swapped with year 3 and should be corrected (find attached corrected ToR).**

Q2: Row 3 requests a No Drop guideline by Year 3 only, however, the tender require the No Drop Guideline to guide Year 2 audits. Should the No Drop guideline not be pulled from Year 3 to Year 2 instead? **There is a guideline to be used for year 2 and will only be reviewed in year 3 to guide the assessment going forward once gaps have been identified.**

Q3: The bid document is silent on Technical Site Assessments (TSA) and VROOM calculations. Shall we gather that these physical site assessments are not part of the costing and that audits will only be done against the stated Green, Blue and No Drop criteria / requirements, as per the bid specification? **The physical/on-site assessment should form part of costing since the ToR made mention of on-site assessment (see page 6 bullet 4 from bottom) and the TSA+VROOM calculation forms part of the on-site/physical assessment.**

Q4: Row 2 requires procurement of trophies and plaques for the top performers. Does this imply support to identify and facilitate procurement of awardees or must the PSP pay for the plaques and trophies as part of the cost proposal? **PSP is expected to buy the plaques and trophies, therefore should include the estimated cost in the proposal.**